

## **PRIVACY POLICY**

At EverSolve Technologies, we understand the importance of privacy and take it seriously. We are committed to protecting the privacy of our users and clients, and have developed this Privacy Policy to explain our practices and policies regarding the collection and use of information through our RIOT SCADA software.

### **NON-PERSONALLY IDENTIFIABLE INFORMATION**

EverSolve may collect non-personally identifiable information, such as device information, software usage, and performance data, in order to improve the performance and functionality of our RIOT SCADA software. This information may include details about the operating system and hardware being used, as well as data about usage patterns and software performance.

We may use this information to improve our software and to provide better support to our users. This information will never be sold, traded, or otherwise disclosed to third parties without your express permission.

### **PERSONALLY IDENTIFIABLE INFORMATION**

EverSolve does not collect personally identifiable information, such as social security numbers, addresses, or other contact information, through the RIOT SCADA software. If you choose to provide this information through other means, such as email or phone, it will be protected in accordance with this Privacy Policy and applicable law.

### **DATA RETENTION**

EverSolve will retain non-personally identifiable information collected through the RIOT SCADA software for as long as it is necessary for the purposes for which it was collected. We will take reasonable steps to securely destroy or anonymize this information when it is no longer needed.

### **CHANGES TO THIS PRIVACY POLICY**

EverSolve reserves the right to make changes to this Privacy Policy at any time. We will provide notice of any changes by updating the “Last Updated” date at the bottom of this Privacy

Policy. Your continued use of the RIOT SCADA software after any changes indicates your acceptance of the new Privacy Policy.

### **CONTACT INFORMATION**

If you have any questions or concerns about this Privacy Policy, please contact us at [help@riotscada.com](mailto:help@riotscada.com)

Last Updated: February 6, 2023